

## Why paperless solutions don't work?

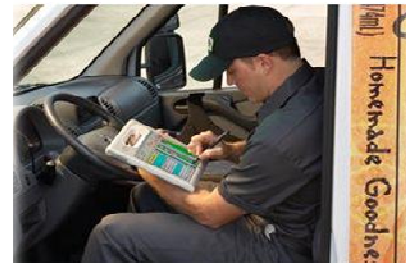
- *Computer solutions don't mimic the paper form*
  - Techs don't want to learn a new system
- *Techs don't like to type*
  - It's easier to write everything down
- *Bosses hate to deal with paperwork*
  - The data needs to be manually re-entered into their accounting system



**The Service Manager® by Active Ink Software solves these problems** by creating an electronic form that looks like your paper form. The electronic form allows you to write directly on the tablet screen as if you were writing on paper. The form can be automatically filled in with customer data coming directly from your QuickBooks® accounting system and then e-mailed to your techs for completion in the field. Once the form has been filled out, it can be e-mailed back to the office where an invoice is generated.

Why do business owners lose money processing paper forms?

1. Work orders arrive late, incomplete or not at all.
2. Techs perform services and don't document them because it "takes too long".
3. Techs waste time and fuel driving back and forth to the office picking up and dropping off paperwork.



Using the Service Manager® by Active Ink Software, you can reduce your travel costs and streamline your paperwork. The product is simple to use and very intuitive. When combined with a tablet, the entire service call process can be automated.

- ✓ Comes with pre-made work order forms that can be customized for your business
- ✓ Automatically enters customer, part number, product description and pricing data so your office staff and technicians don't have to.
- ✓ Emails outbound work orders to techs so they can stay in the field
- ✓ Supports the Tablet for filling out work orders and capturing signatures.